# राष्ट्रीय उत्पादकता परिषद्

(वाणिज्य और उद्योग मंन्त्रालय, भारत सरकार के अन्तर्गत) क्षेत्रीय कार्यालय:

A/7 सूर्यनगर,

भुवनेश्वर - 751 003, ओडिशा दूरभाष : (0674) 2397381, 2397326

फेक्स (0674) 2397380



# NATIONAL PRODUCTIVITY COUNCIL

(Under Ministry of Commerce & Industry, Govt. of India) Regional Office:

A/7, SURYA NAGAR,

BHUBANESWAR - 751 003, ODISHA Phone: (0674) 2397381, 2397326

Phone: (0674) 2397380 E-mail: npcbbs@bsnl.in

> Ref. No.: 4020:18/ Date : 15.6.2018

## Sub: 2-days Programme on "Tools and Techniques for Quality, Environment and Safety professionals"

# Dear Sir.

IToday a large number of organizations are certified with ISO 9000, ISO 14000 and ISO 18000. However, the knowledge of tools and techniques for obtaining real benefits such as cost reduction and productivity improvements using these systems are lacking. This three day course aims to fill this gap and help organizations attain real benefits from these systems. The programme is designed for Junior and middle level managers from all departments.

Coverage of the Programme:

- The PDCA Basic process improvement
- The 7QC tool
- Customer Satisfaction
- Incident Investigation
- Visual control, 3M, 7 wastes & cost of quality Quality/waste minimization/safety circles
- 5S & Kaizen
- New 7QC Tools
- Internal Costumer Concept
- **FMEA**

#### **Duration:**

19<sup>th</sup> & 20<sup>th</sup>, September, 2018 (2 Days), 10.00 A.M to 5.00 P.M.

# **Programme Fee and Payment:**

The course fee is Rs.8,000/- + 18 % GST for Non-Residential Participants and Rs. 12,000/- + 18% GST for Residential Participants. Accommodation for Residential Participants will be provided in AIP Hostel including breakfast and dinner. Payment through DD Drawn in favour of "National Productivity Council", New Delhi or through Electronic Fund Transfer. The Bank details of NPC is INDIAN OVERSEAS BANK, 70, Golf Link, New Delhi - 110003. SB Account No.: 0 2 6 5 0 1 0 0 0 0 0 9 2 0 7, MICR Code: 110020007, IFSC Code: IOBA0000265, NPC's PAN No.: AAATN0402F. GSTIN NO: -21AAATN0402F3ZG.

### Venue:

Training Hall, Ambedkar Institute of Productivity, National Productivity Council, No. 6, SIDCO Industrial Estate, Ambattur, Chennai - 600028. Check in and Checkout times for Residential Participants are 12.00 Noon on September 18th and September 20th respectively. Residential accommodation on a first come first served

We request you to nominate a few delegates from your organization and take advantage of the programme. The nominations may be sent to the Regional Director, NPC, Bhubaneswar.

Visit us at : www.npcindia.gov.in

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We look forward to your favourable response.

Yours Sincerely,

Thanking you,

(Avijit Nayak) Regional Director